



sophiedancer@email.com



#### **LANGUAGES**

• Spanish (Advanced)

# **HOBBIES**

- Cooking
- Photography
- Swimming

#### **PROFESSIONAL SUMMARY**

Results-oriented waitress with 5 years of experience delivering exceptional customer service in high-volume restaurant settings. Proven ability to thrive in fast-paced environments by efficiently managing tables, taking accurate orders, and ensuring timely food delivery. Possesses excellent communication and interpersonal skills, consistently earning positive feedback from customers.

#### **EXPERIENCE**

2020 - Now

#### **Waitress**

Taste of Michigan United States, Grand Rapids, MI

- Efficiently manage tables, consistently delivering exceptional service to customers.
- Accurately record and input customer orders into the POS system.
- Collaborate with kitchen staff to ensure timely and accurate food delivery.
- Provide detailed menu explanations and upsell items, contributing to increased sales.
- Handle cash and credit transactions, processing payments accurately.

2019 - 2020

# **Waitress**

Lakeside Grill United States, Kalamazoo,

- Delivered attentive and efficient service in a high-volume dining environment.
- Memorized daily specials and effectively promoted them to enhance sales.
- Managed multiple tables, prioritizing tasks to maintain a smooth service flow.
- Upsold menu items and promoted seasonal offerings to increase revenue.

### **EDUCATION**

2015 - 2019

# **High School Diploma**

Grand Rapids High School United States, Grand Rapids, MI

#### **SKILLS**

Serving/Clearing Tables



Cash Handling



Food Safety and Hygiene Protocols



Point of Sale (POS) Systems



**Table Setting** 

