



Mirella Luevano Ríos

Barista

Contact info

910-532-9963

sophie-gouger@email.com

Harrells, NC

Education

Wallace-Rose Hill High School

Graduated in 2021, Harrells, NC

Skills

Point of Sale (POS) System Operation

Food Handling and Sanitation Protocols

Coffee Knowledge

Customer Service

Cash Handling

Inventory Management

Multi-tasking

Languages

English (bilingual) Spanish (bilingual)

German (intermediate)

Awards

"Employee of the Year" | Starlight Café (December 2022)

Hobbies

Cooking

Drawing

Professional summary

Experienced barista with over 2 years of experience in the hospitality industry. Continuously striving to learn more about coffee beans, blends, and brewing techniques. Able to build strong relationships with customers and provide an exceptional service. Have extensive knowledge about coffee-making equipment and can quickly troubleshoot any issues that arise.

Experience

Barista January 2021 - Now
Starlight Café, Harrells, NC

- Crafting a variety of coffee beverages including espresso-based drinks, pour-over coffee, and specialty blends, consistently meeting high-quality standards.
- Managing high-traffic periods efficiently by multi-tasking and prioritizing orders, resulting in improved customer satisfaction and reduced wait times during peak hours.
- Developing a loyal customer base by providing personalized service, remembering preferences, and engaging patrons in a friendly and welcoming manner.
- Contributing innovative ideas to the menu, creating and introducing unique seasonal drinks that increased sales and garnered positive customer feedback.