

EXECUTIVE HOUSEKEEPER

Lewis Lawson



PROFESSIONAL SUMMARY

An experienced Housekeeper with 10 years of experience in the hospitality industry and 5 years as a full-time housekeeper. Extensive knowledge of cleaning and maintaining a variety of facilities, including hotels, private houses, and even yachts. Biggest achievement has been the ability to consistently meet or exceed customer expectations while keeping within budget.

EXPERIENCE

Executive Housekeeper, Serenity Sands Resort & Spa, United Kingdom, Brighton

2020 - Now

- Manage a team of housekeeping staff, overseeing their daily schedules.
- Develop and implement housekeeping standards.
- Collaborate with other departments to coordinate guest services.
- Manage the budget for the housekeeping department.
- Train and mentor staff in best practices for cleaning and guest interactions.

Housekeeper, Whispering Pines Inn, United Kingdom, Manchester

2018 - 2020

- Performed daily cleaning of guest rooms, ensuring a comfortable environment
- Coordinated with the front desk to prioritize room cleaning based on guest check-ins and check-outs.
- Adhered to health and safety protocols, including proper handling and disposal of cleaning chemicals.
- Managed inventory of cleaning supplies and requested replenishment to maintain stock levels.

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SKILLS

Cleaning

Staff Supervision

Time Management

Organizational Skills

Attention to Detail

Customer Service

Problem Solving

Conflict Resolution

Budgeting

HOBBIES

Gardening

Cooking

LANGUAGES

Spanish German