

Daisy Sanders

COCKTAIL WAIT-RESS

+1 239-601-0304

United States, Fort Myers, FL, 2866 Wilkinson Court

SKILLS

Product Knowledge Expert

Cash Handling Expert

Alcohol Knowledge Expert

POS Systems Expert

Mixology and Cocktail Expert

Preparation

HOBBIES

- Traveling
- Fishing
- Drawing

LANGUAGES

• German (Elementary)

PROFESSIONAL SUMMARY

Results-driven waitress with 7 years of expertise in providing exceptional service. Progressed from a waitress to a cocktail waitress in a VIP restaurant. Known for excellent customer service, efficient multitasking, and a friendly demeanor. Seeking to contribute my skills and experience to enhance the dining experience at a high-end establishment.

EXPERIENCE

♦ May 2020 - Now

Cocktail Waitress

VIP Lounge & Restaurant / United States, Fort Myers, FL

- Serve VIP guests with precision and expertise, handling drink orders for a high-end clientele.
- Maintain a polished and professional appearance in line with the upscale atmosphere.
- Engage with guests, anticipate their needs, and provide personalized recommendations.
- Collaborate with the bar and kitchen staff to ensure seamless service.

June 2017 - April 2020

Waitress

Tropical Bistro / United States, Fort Myers, FL

- Managed tables efficiently, ensuring timely order taking and delivery of food and beverages.
- Demonstrated product knowledge, upselling specials and promoting new menu items
- Resolved customer concerns with tact and professionalism, ensuring customer satisfaction.
- Handled cash and credit transactions accurately.

EDUCATION

2014 - 2018

Bachelor of Arts in Hospitality Management

Florida Gulf Coast University / United States, Fort Myers, FL