

## STARBUCKS BARISTA

# Jacqueline Wilson



### PROFESSIONAL SUMMARY

Dedicated and customer-focused barista with a passion for delivering exceptional service. Relocating from Chicago to New York and seeking to leverage expertise in coffee preparation, menu knowledge, and interpersonal skills to contribute to the success of Starbucks.

### EXPERIENCE

**Starbucks Barista**, Downtown Chicago Starbucks, United States, Chicago, IL

2022 - 2023

- Greeted customers with a warm welcome and provided information on current promotions and menu offerings.
- Prepared and served a variety of coffee and tea beverages according to Starbucks standards, ensuring consistency in quality and presentation.
- Maintained cleanliness and organization of the store, including brewing and serving areas, customer seating, and restrooms.
- Upsold products and encouraged participation in Starbucks loyalty programs to enhance customer satisfaction and increase sales.

### EDUCATION

**Bachelor of Arts in Hospitality Management-**, New York University, United States, New York

2023 - Now

**Certifications**, Starbucks Barista Basics Training Program, Chicago, 2022

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jacquewilson

United States, New York, NY, 11 Bell Street

### SKILLS

Food Handling and Sanitation Protocols

Beverage Preparation

Starbucks Menu Knowledge

Inventory Management

Customer Service

### HOBBIES

Fashion

Cooking

Bike riding

### LANGUAGES

Spanish (B1)