# JOANN SATTERWHITE

## Software QA Engineer

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United States, Detroit, MI 📍

## PROFESSIONAL SUMMARY

Detail-oriented and results-driven Software QA Engineer with 7 years of experience in testing and quality assurance for web and mobile applications. Proficient in developing automated test scripts, performing manual testing, and ensuring software quality throughout the development lifecycle. Led the quality assurance efforts for a large-scale e-commerce platform, implementing automated tests that improved the release cycle efficiency.

## EDUCATION

**2012 - 2016**

### Bachelor of Science in Computer Science

University of Michigan - Ann Arbor / United States

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### Certifications

Certified Software Quality Analyst (CSQA), 2023

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ISTQB Certified Tester – Advanced Level, 2022

## SKILLS

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| Selenium, QTP, LoadRunner, JIRA, TestRail, Postman | Expert |
| Java, Python, JavaScript | Expert |
| JUnit, TestNG, Cucumber | Expert |
| Agile (Scrum, Kanban), Waterfall | Expert |
| Git, SVN | Expert |
| Jenkins, Bamboo | Expert |
| SQL, MySQL, MongoDB | Expert |
| Test Automation | Expert |
| Quality Assurance | Expert |
| Performance Testing | Expert |
| Manual Testing | Expert |

## EXPERIENCE

**2022 - Now**

### Senior Software QA Engineer

**Ford Motor Company / United States, Dearborn, MI**

- Lead a team of QA engineers in the design and execution of test plans for web and mobile applications.
- Develop and maintain automated test scripts using Selenium WebDriver and Python.
- Perform manual testing for various projects, ensuring compliance with user requirements and functional specifications.
- Collaborate with cross-functional teams to identify, document, and resolve defects.

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**2018 - 2022**

### Software QA Engineer

**General Motors / United States, Detroit, MI**

- Created detailed test plans, test cases, and test scripts to ensure complete coverage of requirements.
- Automated repetitive test cases using Java and Selenium, reducing manual testing efforts.
- Participated in daily stand-ups, sprint planning, and retrospectives as part of an Agile development team.

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**2017 - 2018**

### Junior Software QA Engineer

**Quicken Loans / United States, Detroit, MI**

- Assisted in the creation of test cases for web applications.
- Performed manual testing to identify defects and ensure software functionality.
- Participated in code reviews and provided feedback on potential quality issues.