



210-937-4540

margaret-kellett@email.com

San Antonio, TX

## EDUCATION

### Master of Social Work (MSW)

University of Texas at Austin  
2017 - 2019

### Bachelor of Social Work (BSW)

Texas State University, San Marcos, TX  
2015 - 2017

## SKILLS

- Documentation and Reporting
- Case Management
- Crisis Intervention
- Advocacy
- Group Facilitation
- Conflict Resolution
- Referral Networking
- Emotional Intelligence

## LANGUAGES

- Spanish (intermediate)

# MARGARET KELLETT

## HEALTHCARE SOCIAL WORKER

### PROFESSIONAL SUMMARY

Compassionate and dedicated Healthcare Social Worker with over 5 years of experience in providing comprehensive support to patients and families. Skilled in case management, patient advocacy, and coordination of care services.

### EXPERIENCE

- July 2021 - Now

#### Healthcare Social Worker

University of Texas in San Antonio Hospital /

- Conduct over 300 psychosocial assessments annually, utilizing EHR systems to develop individualized care plans.
- Coordinate care services for 150+ patients monthly, implementing effective discharge planning and follow-up.
- Facilitate weekly support groups, increasing patient satisfaction scores by 15% according to post-session surveys.

- May 2019 - June 2021

#### Medical Social Worker

Baptist Medical Center /

- Assessed psychosocial needs and provided crisis intervention for approximately 100 patients per month, using trauma-informed care techniques.
- Collaborated with healthcare providers to create individualized care plans.
- Assisted patients in finding financial assistance, securing over 0,000 in aid for low-income families.

### COURSES

- Texas State Board of Social Worker Examiners

#### Licensed Clinical Social Worker (Renewed in 2023)

- National Association of Social Workers

#### Certified Healthcare Social Worker (Renewed in 2022)