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claytonmoore@gmail.com

New York, NY

EDUCATION

Bachelor of Science in Nursing (BSN)

New York University, New York, NY
2007 - 2011

Certifications

- Certified Case Manager (CCM)** – Commission for Case Manager Certification (Valid till 2026)
- Registered Nurse (RN) License** – No. 123456 (Valid till 2025)
- Basic Life Support (BLS)** – American Heart Association (2023)

SKILLS

- Care Coordination and Case Management
- Patient Advocacy and Education
- Utilization Review and Discharge Planning
- Data Analysis and Quality Improvement
- Interdisciplinary Team Collaboration

CLAYTON MOORE

REGISTERED NURSE CASE MANAGER

PROFESSIONAL SUMMARY

Compassionate and results-oriented RN Case Manager with over 12 years of experience in healthcare settings. Proven ability to manage complex cases, coordinate care plans, and collaborate with multidisciplinary teams to optimize patient outcomes. Certified Case Manager (CCM) with strong skills in patient advocacy, discharge planning, and utilization review.

EXPERIENCE

- March 2020 - Now

Case Manager

HealthCare Solutions / New York, NY

- Manage a caseload of 50+ patients with chronic conditions, coordinating care between healthcare providers, patients, and families to ensure comprehensive treatment plans.
- Conduct initial assessments, developed care plans, and facilitated referrals to specialists, resulting in a 15% reduction in hospital readmissions.
- Implement evidence-based interventions to improve patient self-management and adherence, contributing to a 20% improvement in patient satisfaction scores.

- June 2015 - February 2020

Clinical Nurse Specialist

City Medical Center / Brooklyn, NY

- Led interdisciplinary team meetings to develop individualized care plans for patients with complex health conditions, enhancing care continuity and patient outcomes.
- Utilized data analytics to monitor patient progress and identify trends, driving quality improvement initiatives that reduced medication errors by 10%.
- Educated patients and families on disease management, preventive care, and self-care techniques, improving patient knowledge and engagement.

- January 2012 - May 2015

Registered Nurse

St. Mary's Hospital / Queens, NY

- Provided direct patient care in a fast-paced hospital environment, including assessments, administration of medications, and coordination of care with other healthcare professionals.
- Assisted with discharge planning and follow-up care, contributing to a smoother transition from hospital to home and reducing readmission rates.