



Vince Chism

Insurance Claims Adjuster

CONTACT

(555) 123-4567

vincechism@email.com

Dallas, TX

EDUCATION

2009 - 2013

Bachelor of Science in Business Administration

University of Texas, Dallas, TX

Certifications

- Certified Insurance Adjuster (CIA), -
Renewed: January 2023
- Licensed Insurance Adjuster in Texas, -
Renewed: March 2022

PROFESSIONAL SUMMARY

Detail-oriented Insurance Claims Adjuster with over 10 years of experience in managing and evaluating claims for major insurance companies. Proven track record of handling complex claims efficiently and resolving disputes with a focus on customer satisfaction.

EXPERIENCE

Senior Insurance Claims Adjuster

2018 - Now

State Farm Insurance, Dallas, TX

- Manage an average caseload of 80 claims per month, including high-value and complex cases.
- Conduct thorough investigations and site visits to determine the validity of claims.
- Negotiate settlements and provide recommendations for claims payments based on findings.
- Train and mentor new adjusters, improving team efficiency and accuracy.

Insurance Claims Adjuster

2014 - 2018

Allstate Insurance, Dallas, TX

- Processed and assessed auto and property insurance claims from initiation to resolution.
- Collaborated with legal teams to handle disputed claims and litigation processes.
- Achieved a 95% satisfaction rate in customer surveys through effective communication and problem-solving.

SKILLS

Expert in claims management and dispute resolution



Proficient in claims management software (e.g., Xactimate, Claims Connect)



Strong analytical and negotiation skills



PROFESSIONAL AFFILIATIONS

National Association of Independent Insurance Adjusters

2017 - Now

Member