

 (378) 864-1796

 justinbroark@gmail.com

 Milwaukee, WI

EDUCATION

High School Diploma

High School, Milwaukee, WI, Graduated: 2019

Valid Wisconsin Driver's License

DOT Medical Card

SKILLS

- Safe and efficient driving
- Route planning and optimization
- Time management
- GPS navigation and tracking
- Customer service excellence
- Package handling and sorting
- Vehicle maintenance and inspection
- Compliance with safety regulations
- Proficient in Microsoft Office and logistics software
- Strong attention to detail and problem-solving skills
- Ability to lift and move heavy packages up to 75 lbs

JUSTIN ROARK

PACKAGE DELIVERY DRIVER

PROFESSIONAL SUMMARY

Dedicated and efficient Driver with 5+ years of experience ensuring accurate, timely, and safe deliveries of packages. Skilled in route optimization, vehicle maintenance, and customer service. Proven ability to manage multiple deliveries under tight deadlines while maintaining a strong safety record.

EXPERIENCE

- July 2022 - Now

Package Delivery Driver

FedEx / United States, Milwaukee, WI

- Deliver 100+ packages daily to residential and commercial locations while maintaining high accuracy and efficiency.
- Consistently achieved 98% on-time delivery rates by optimizing routes and adjusting plans based on real-time traffic conditions.
- Provide professional and courteous customer service, handling delivery inquiries and resolving issues with delayed or misplaced packages.
- Maintain a clean driving record, adhering to company and DOT safety guidelines.
- Trained new drivers on company procedures, routes, and delivery protocols.

- March 2019 - June 2022

Delivery Driver

UPS / United States, Milwaukee, WI

- Loaded, unloaded, and sorted packages weighing up to 70 lbs, ensuring proper handling to prevent damage.
- Monitored and updated delivery status using handheld scanning devices and maintained accurate delivery records.
- Developed strong customer relationships through reliable and friendly service, leading to repeat business and positive feedback.
- Assisted in managing warehouse operations, including inventory organization and package preparation.