


CLARA PORTER

Cruise Ship Waitress

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United States, Salt Lake City, UT 



PROFESSIONAL SUMMARY

Dedicated and customer-oriented Cruise Ship Waitress with over 10 years of experience in high-energy dining environments. Committed to providing exceptional service and ensuring an enjoyable dining experience for passengers. Seeking to leverage my skills in a dynamic cruise line setting.

EDUCATION

Certificate in Hospitality and Restaurant Management

Salt Lake Community College / Salt Lake City, UT, Graduated: May 2014

SKILLS

- Serving/Clearing Tables Expert
- Point of Sale (POS) Systems Expert
- Table Setting Expert
- Food Presentation Expert
- Food Preparation Expert

EXPERIENCE

2021 - Now

Cruise Ship Waitress

Royal Caribbean International / United States, Miami, FL

- Provide exceptional service to guests in dining rooms, ensuring a memorable dining experience while on board.
- Manage a section of up to 15 tables during busy meal periods, consistently delivering prompt and courteous service.
- Upsell food and beverage items, contributing to increased sales and customer satisfaction.

2017 - 2021

Restaurant Waitress

Seaside Grill / United States, Salt Lake City, UT

- Delivered excellent service in a fast-paced casual dining environment.
- Developed expertise in menu offerings and beverage pairings.
- Handled cash transactions and balanced cash registers accurately at the end of each shift.
- Maintained cleanliness and organization of dining areas, contributing to a positive guest atmosphere.

2014 - 2017

Catering Waitress

Elite Events Catering / United States, Salt Lake City, UT

- Assisted in the setup and service of catered events.
- Provided attentive service during events, ensuring timely delivery of food and beverages.
- Gained experience in event coordination and customer interaction.