

# SARAH MITCHELL

Enterprise IT Director

(212) 555-1234

sarah.mitchell@company.com

United States, New York, NY

## PROFESSIONAL SUMMARY

Dynamic Enterprise IT Director with 15+ years of experience leading digital transformation and infrastructure projects. Adept at aligning IT strategy with business objectives, optimizing processes, and implementing cutting-edge technologies. Proven leadership in cross-functional team management, ERP implementation, and cloud architecture.

## EDUCATION

2010 - 2012

### Master of Business Administration (MBA)

Columbia University / United States, New York, NY

2005 - 2009

### Bachelor of Science in Information Technology

New York University / United States

### ITIL Foundation Certification

AXELOS / November 2017

## SKILLS

- Digital Transformation Leadership Expert
- Enterprise Resource Planning (ERP) Implementation Expert
- Cloud Computing (AWS, Azure, Google) Expert
- Vendor & Contract Management Expert
- Cybersecurity & Risk Mitigation Expert
- IT Governance & Compliance Expert

## LANGUAGES

- English (Native)
- Spanish (Conversational)

## EXPERIENCE

2020 - Now

### Enterprise IT Director IBM / United States, New York, NY

- Leading a global team of 60+ IT professionals across five regions, overseeing cloud infrastructure for 10,000 employees.
- Spearheading a comprehensive SAP S/4HANA implementation, integrating 12 business units across three continents.
- Managing IT budgets totaling \$50M, optimizing spending by renegotiating vendor contracts and leveraging open-source technologies.

2014 - 2020

### Senior IT Manager JP Morgan Chase / United States, New York, NY

- Managed enterprise-wide IT operations, ensuring 24/7 uptime for mission-critical financial systems.
- Directed a multi-phase cloud migration initiative, reducing infrastructure costs by 30%.
- Led cybersecurity improvements by implementing multi-factor authentication and enhanced encryption, reducing data breach incidents by 50%.

2009 - 2014

### IT Operations Manager AT&T / United States, New York, NY

- Automated network monitoring and reporting processes, decreasing response time to outages by 35%.
- Collaborated with legal and compliance teams to ensure adherence to industry standards such as SOX and PCI-DSS.

## Achievements

- Outstanding IT Leadership Award (2021) – IBM
- Innovative IT Strategy (2019) – JP Morgan Chase