

Jessica Taylor

IT Director

CONTACT

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United States, Austin, TX

EDUCATION

2008 - 2012

Bachelor of Science in Information Technology

University of Texas at Austin, United States

AWARDS

IT Innovator of the Year – TechCo

Cloud Excellence Award – InnoTech

PROFESSIONAL SUMMARY

Innovative IT Director with 11+ years of experience building and scaling IT infrastructure for fast-growing startups. Proven ability to implement agile technology solutions that drive growth, enhance product development, and reduce operational inefficiencies. Adept at leading teams in dynamic environments.

EXPERIENCE

IT Director 2021 - Now

TechCo (Fintech Startup), United States, Austin, TX

- Leading the development of the IT infrastructure to support rapid user growth from 10,000 to 100,000+ users in under 18 months.
- Implementing cloud-native solutions (AWS) to enhance scalability, resulting in a 40% reduction in infrastructure costs.
- Spearheading a company-wide DevOps transformation, introducing CI/CD pipelines and containerization (Docker, Kubernetes).
- Managing IT budgets of \$5M, optimizing costs through strategic vendor negotiations and open-source solutions.

Senior IT Manager 2016 - 2021

InnoTech (SaaS Startup), United States, Austin, TX

- Integrated data analytics tools to provide actionable insights, reducing operational overhead by 30%.
- Built a team of 15 engineers from the ground up, establishing a collaborative and agile culture that drove innovation and rapid product iteration.

IT Consultant 2013 - 2016

Freelance, United States, Austin, TX

- Provided IT consulting services to early-stage startups, advising on technology strategies, cloud infrastructure, and software development practices.
- Assisted startups in securing seed and Series A funding by aligning IT infrastructure and security with investor expectations.
- Designed custom IT solutions that enabled startups to scale from MVP to production, supporting growth from zero to 50,000+ users.

SKILLS

Startup IT Strategy & Infrastructure ★★★★★

Cloud Computing (AWS, GCP) ★★★★★

DevOps & Agile Methodologies ★★★★★

Microservices & Containerization (Docker, Kubernetes)



Cybersecurity & Compliance (PCI-DSS, SOC 2, GDPR)



Vendor & Stakeholder Management



Budgeting & Cost Optimization

