



Marcus Holden


Shipping Warehouse Supervisor

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 marcus.holden@email.com

 Chicago, IL

AWARDS

 Best Supervisor Award, FedEx Ground (2021)

PROFESSIONAL SUMMARY

Experienced Shipping Warehouse Supervisor with over 9 years of expertise in managing shipping operations, reducing errors, and leading teams. Known for implementing efficient shipping processes and maintaining a high degree of accuracy in a fast-paced environment.

EXPERIENCE

2018 - Now

Shipping Warehouse Supervisor

FedEx Ground
Chicago, IL

- Manage a team of 18 personnel handling the daily shipping of 2,500+ packages, ensuring accuracy and timely dispatch.
- Reduce shipping errors by 15% through the introduction of updated scanning and verification procedures.
- Work closely with logistics partners to ensure smooth international and domestic shipments.
- Develop shipping policies that enhanced workflow efficiency and improved customer satisfaction by 20%.

2015 - 2018

Shipping Coordinator

UPS Freight
Bensenville, IL

- Coordinated daily outbound shipments, streamlining the dispatch process for various high-volume clients.
- Trained warehouse staff on new shipment tracking systems, improving overall accuracy and reducing shipping times.

EDUCATION

Associate of Applied Science in Supply Chain Management

Harper College, Palatine, IL
Graduated: May 2015

SKILLS

Shipping Management



Team Leadership



Inventory Management



Workflow Optimization



Data Analysis

