Jessica Collins

IT Program Manager

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📍 United States, Seattle, WA

PROFESSIONAL SUMMARY

Accomplished IT Program Manager with over 8 years of experience overseeing large-scale IT projects. Skilled in managing cross-functional teams, budget planning, and ensuring alignment with corporate objectives. Proven track record of delivering projects on time and within budget while exceeding performance targets.

EXPERIENCE

2020 - 2024

Senior IT Program Manager

Tech Innovators Inc.

United States, Seattle, WA

- Led multiple high-priority IT programs, coordinating with teams across development, security, and business operations.
- Streamlined project tracking tools, improving efficiency by 20% and enhancing communication across global teams.
- Successfully implemented a $10 million cloud infrastructure migration, reducing operational costs by 15%.

2016 - 2020

IT Project Manager

Digital Solutions Co.

United States, Bellevue, WA

- Managed end-to-end software development projects, focusing on Agile methodologies.
- Enhanced product delivery speed by 25% through the introduction of DevOps practices.
- Oversaw a project portfolio worth $5 million annually, consistently achieving stakeholder satisfaction.

EDUCATION

2012 - 2016

Master's Degree in Information Systems Management

University of Washington

United States

Certified ScrumMaster (CSM)

2022

SKILLS

Agile and Waterfall methodologies
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Budget management ($10M+ programs)
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Cloud computing (AWS, Azure)
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Risk management and mitigation
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Stakeholder engagement
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