




Donna Reid

Security Operations Manager

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 United States, Los Angeles, CA

AWARDS

 2023 - Best Practices Award

LANGUAGES

- Spanish - Conversational proficiency
- English - Native proficiency

HOBBIES

- Technology Trends
- Fitness and Health

PROFESSIONAL SUMMARY

Experienced Security Operations Loss Prevention professional with 9 years of experience managing security teams and overseeing loss prevention strategies. Strong focus on integrating technology with physical security to prevent theft and fraud.

EXPERIENCE

2018 - 2024

Security Operations Manager

Amazon Fulfillment Center
United States, Los Angeles, CA

- Managed security operations for a 1 million square-foot facility, preventing losses through the implementation of advanced access control systems and surveillance technology.
- Reduced overall theft by 18% by developing and enforcing comprehensive loss prevention strategies.
- Led a team of 25 security personnel, providing regular training on incident response and safety protocols.

2015 - 2017

Security Supervisor

Best Buy
United States, Los Angeles, CA

- Supervised daily security operations, focusing on high-theft areas and merchandise.
- Collaborated with the corporate loss prevention team to monitor and review security policies, leading to a 10% reduction in shrink.

EDUCATION

2011 - 2015

Bachelor of Science in Business Administration

University of California, Los Angeles
United States

Certified Protection Professional (CPP)

ASIS International
Certification Date: March 2020

SKILLS

Security technology integration



Access control systems and CCTV monitoring



Team leadership and training



Incident response and reporting



Physical security measures optimization

