

 (415) 555-0273

 isabella.martinez@email.com

 San Francisco, CA

EDUCATION

Bachelor of Science in Business Administration

San Francisco State University, San Francisco, CA

Graduated: May 2021

SKILLS

- Leadership
- Operational Management
- Conflict Resolution
- Customer Engagement

ISABELLA MARTINEZ

CHIPOTLE MANAGER

PROFESSIONAL SUMMARY

Dedicated and results-driven professional seeking a Manager position at Chipotle Mexican Grill, aiming to leverage extensive experience in team leadership and operational excellence to enhance store performance.

EXPERIENCE

- August 2021 - Now

Assistant Manager

Chipotle Mexican Grill / San Francisco, CA

- Assist the Store Manager in overseeing daily operations, ensuring adherence to company policies and procedures.
- Train and mentor crew members, fostering a positive team atmosphere and promoting professional growth.
- Implement cost-control measures that reduced waste by 15% and increased profitability.
- Manage inventory and place orders to ensure optimal stock levels, minimizing disruptions in service.

- May 2019 - July 2021

Shift Leader

Starbucks / San Francisco, CA

- Led team operations during shifts, ensuring a high standard of customer service and product quality.
- Trained new baristas on company policies and customer service protocols.
- Developed weekly schedules and managed shift changes to optimize staff performance and coverage.

COURSES

- 2022 / ServSafe, San Francisco, CA

Food Safety Manager Certification