
 (123) 456-7890

 richardconley@email.com

## EDUCATION

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### **Bachelor of Science in Computer Science**

University of Southern California, Los Angeles, CA

Graduated: May 2015

## SKILLS

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- Manual Testing
- Test Case Design
- Agile Methodologies
- Defect Tracking (JIRA)
- Team Leadership
- Regression Testing
- Performance Testing
- API Testing

# RICHARD CONLEY

## MANUAL QA LEAD

## PROFESSIONAL SUMMARY

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Detail-oriented Manual QA Lead with over 8 years of experience in software testing and team management. Proven track record in developing comprehensive test strategies, improving testing efficiency, and leading cross-functional teams to deliver high-quality software products.

## EXPERIENCE

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- June 2019 - Now

### **Manual QA Lead**

**Tech Innovations, Inc.** / Los Angeles, CA

- Lead a team of 10 QA analysts in manual testing of web and mobile applications, improving bug detection rates by 30%.
- Develop and execute detailed test plans and test cases based on functional specifications and user stories.
- Collaborate with product managers and developers to ensure quality throughout the software development lifecycle.
- Conduct training sessions for new QA team members on testing best practices and methodologies.

- January 2016 - May 2019

### **QA Analyst**

**Solutions, LLC** / Los Angeles, CA

- Designed and implemented test cases for functional and regression testing of enterprise-level applications.
- Worked closely with the development team to identify and resolve defects, enhancing the product release quality.
- Documented test results and reported bugs using JIRA, ensuring timely resolution of issues.

## COURSES

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- International Institute for Software Testing

### **Certified Software Tester (CST)**

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- Project Management Institute

### **Agile Certified Practitioner (ACP)**