



PROFESSIONAL SUMMARY

Enthusiastic and knowledgeable Museum Tour Guide with over 6 years of experience at renowned museums, including the Smithsonian and National Gallery of Art. Adept at creating engaging, informative tours for diverse audiences and skilled in bringing historical artifacts and exhibits to life through storytelling.

LinkedIn: /in/miathompson

EDUCATION

Bachelor of Arts in Art History

George Washington University, Washington, D.C.

Graduated May 2018

SKILLS

- Art history expertise **Expert**
- Exhibit research **Expert**
- Visitor engagement **Expert**
- Public speaking **Expert**
- Storytelling **Expert**
- Adaptability **Expert**
- Active listening **Expert**

COURSES

2021

Certified Tour Guide

American Association of Museums

2022

CPR and First Aid Certification

American Red Cross

EXPERIENCE

2020 - Now

Museum Tour Guide

Smithsonian National Museum of American History / Washington, D.C.

- Lead daily tours for groups of 15-25 visitors, providing insights on American historical artifacts and exhibits.
- Collaborate with curators to enhance the educational impact of tours by including recent research and exhibit updates.
- Conduct specialized tours for children and international visitors, increasing visitor satisfaction by 30%.
- Develop interactive activities and discussions to engage visitors and encourage questions throughout the tour.

2018 - 2020

Gallery Guide

National Gallery of Art / Washington, D.C.

- Delivered art-focused tours emphasizing the history, style, and cultural significance of works from the Renaissance to Modern periods.
- Assisted in the development of self-guided tour materials, contributing to a 20% increase in guest engagement.
- Facilitated group discussions post-tour to enhance visitor understanding and enjoyment of the exhibits.
- Provided feedback to management on visitor interactions to improve tour quality and visitor experience.