

Jessica Adams

Clinical Nurse Manager

Contact info

(504) 555-1234

jessica.adams@email.com

New Orleans, LA

Education

- **Master of Science in Nursing (MSN)** - 2013
University of New Orleans | New Orleans, LA
- **Bachelor of Science in Nursing (BSN)** - 2010
Louisiana State University Health Sciences Center | New Orleans, LA

Skills

Clinical Leadership & Team Building	<div><div style="width: 100%;"></div></div>
Budgeting & Resource Management	<div><div style="width: 100%;"></div></div>
Staff Development & Mentorship	<div><div style="width: 100%;"></div></div>
Process Improvement & Evidence-Based Practice	<div><div style="width: 100%;"></div></div>
Patient Safety & Quality Control	<div><div style="width: 100%;"></div></div>
Conflict Resolution	<div><div style="width: 100%;"></div></div>

Languages

Fluent in Spanish (Written and Verbal)

Proficient in French (Conversational)

Courses

- **Certified Nurse Manager and Leader (CNML)** 2017
- **Basic Life Support (BLS)** 2023
- **Advanced Cardiovascular Life Support (ACLS)** 2022

Professional summary

Experienced and compassionate Clinical Nurse Manager with over 11 years in healthcare, focusing on patient-centered care, staff development, and process improvement. Seeking to lead a dynamic team at Tulane Medical Center to enhance patient outcomes and elevate clinical standards.

Experience

- **Clinical Nurse Manager** August 2018 - Now
Tulane Medical Center, New Orleans, LA
 - Lead a team of 35 nurses and 10 nursing assistants in the Cardiology Unit, overseeing daily operations and ensuring adherence to clinical best practices.
 - Implemented evidence-based protocols that improved patient discharge times by 20%.
 - Successfully managed budgeting and resource allocation for the department, reducing operational costs by 15%.
 - Fostered professional development by introducing mentorship programs, resulting in a 30% improvement in nurse retention.
- **Nurse Supervisor** July 2013 - July 2018
Ochsner Health System, New Orleans, LA
 - Supervised a team of 20 nurses on a busy medical-surgical unit.
 - Worked closely with physicians and department heads to ensure timely patient care delivery.
 - Spearheaded staff training on patient safety protocols, reducing adverse events by 10%.
 - Developed and maintained unit-specific policies, which were later adopted hospital-wide.