





Margaret Lage

Functional Manual Tester

CONTACT

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 San Francisco, CA

EDUCATION

Certified Software Tester (CSTE)

QAI Global Institute

2023

ISTQB Foundation Level Certification

International Software Testing
Qualifications Board

2021

LINKS

LinkedIn: /in/margaretlage

PROFESSIONAL SUMMARY

Detail-oriented Functional Manual Tester with 7+ years of experience in testing web and mobile applications across multiple domains. Skilled in developing test plans, executing test cases, and identifying critical issues. Proven ability to collaborate with cross-functional teams to ensure the delivery of high-quality software solutions.

EXPERIENCE

Functional Manual Tester

2021 - Now

TechSprint Solutions, San Francisco, CA

- Develop and execute test cases for functional, regression, and acceptance testing for a customer relationship management (CRM) system.
- Collaborate with developers and product managers to understand functional requirements and create test scripts.
- Identify and report software defects using Jira, ensuring timely resolution.
- Conduct user acceptance testing (UAT) to ensure alignment with business needs before product release.
- Perform integration testing of APIs and backend systems.
- Assist in the automation of functional tests using Selenium (framework setup).

QA Analyst

2018 - 2021

BrightPath Technologies, Oakland, CA

- Designed and executed functional test cases for an e-commerce platform, covering scenarios such as login, search, checkout, and payment.
- Participated in sprint planning and daily stand-ups, ensuring test cases aligned with project goals.
- Developed detailed bug reports, tracked defect life cycles, and followed up with development teams.
- Ensured quality standards and procedures were adhered to for every release cycle.

SKILLS

Manual Testing (Functional, Regression, UAT)



Jira, TestRail, Bugzilla



Test Planning & Test Case Design



API Testing (Postman, SoapUI)

