

### PROFESSIONAL SUMMARY

Accomplished Software Configuration Manager with 10+ years of experience leading teams in managing complex configurations across diverse industries. Proficient in version control, build automation, release management, and CI/CD pipelines. Adept at ensuring seamless software deployment and coordinating cross-functional teams to meet organizational goals.

LinkedIn: /in/rayfordmorales

### EDUCATION

#### Bachelor of Science in Computer Science

University of Texas – Austin, TX

Graduated: May 2014

#### Software Configuration Manager (CSCM)

Certified in June 2024

#### Scrum Master (CSM)

Certified in March 2022

#### ITIL Foundation Certified

Certified in December 2021

### SKILLS

- Version Control: Git, SVN Expert
- Build Automation Tools: Jenkins, Maven, Gradle Expert
- CI/CD Tools: GitLab CI, CircleCI Expert
- Scripting Languages: Python, Bash, PowerShell Expert
- Issue Tracking Tools: Jira, Bugzilla Expert
- Operating Systems: Linux, Windows Server Expert

### EXPERIENCE

2019 - Now

#### Software Configuration Manager Tech Innovations Inc. / Austin, TX

- Lead a team of 6 engineers in the deployment and maintenance of software configurations for a suite of enterprise applications, supporting over 10,000 users.
- Implemented an automated CI/CD pipeline, reducing deployment times by 40%.
- Managed source code repositories using Git, ensuring proper version control and preventing integration conflicts.
- Worked closely with software developers, QA teams, and IT to resolve configuration issues and improve release processes.
- Produced detailed documentation for software configuration and release procedures, reducing onboarding time for new team members by 30%.

2015 - 2019

#### Configuration Management Engineer Delta Software Solutions / Dallas, TX

- Spearheaded configuration management efforts for 5+ software projects, ensuring version consistency across development and production environments.
- Established best practices for release management and software deployment, improving system reliability.
- Coordinated with software development and QA teams to track and manage code changes and patches.
- Led the successful migration from SVN to Git, improving collaboration and code tracking.