

Liam Johnson

Junior DevOps Engineer

CONTACT

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New York, NY

EDUCATION

A.S. in Computer Networking and Systems Administration

New York City College of Technology, Brooklyn, NY

Graduated: Dec 2023

- Relevant coursework: Systems Administration, Networking Protocols, Monitoring Tools

Certifications

- CompTIA Linux+ (March 2024)
- Red Hat Certified System Administrator (RHCSA) (June 2023)

LINKS

LinkedIn: /in/liamjohnson

GitHub: /liamjohnson

PROFESSIONAL SUMMARY

Operations-driven Junior DevOps Engineer with a solid foundation in Linux system administration and infrastructure monitoring. Aiming to ensure uptime and performance at CloudCore Technologies.

EXPERIENCE

Junior Systems Administrator 2022 - Now
NextGen Ops, New York, NY

- Maintain and monitor 100+ Linux servers, achieving 99.8% uptime.
- Configure and fine-tuned monitoring tools (Nagios, Splunk) to alert on critical system issues.
- Implement backup and disaster recovery plans for critical infrastructure.

IT Support Specialist 2021 - 2023
TechBridge Solutions, New York, NY

- Monitored and managed internal ticketing system, resolving 95% of incidents within SLA.
- Conducted routine maintenance and troubleshooting on physical and virtual servers.

SKILLS

OS: Linux (Ubuntu, CentOS), Windows Server ★★★★★

Monitoring Tools: Nagios, Splunk, Zabbix ★★★★★

Scripting: Bash, Python ★★★★★

CI/CD Tools: Jenkins, GitLab CI ★★★★★

Networking: TCP/IP, DNS, Load Balancing ★★★★★

Virtualization: VMware, Hyper-V ★★★★★

PROJECTS

Proactive Monitoring Setup

- Deployed and configured a Nagios-based monitoring system for a small business, improving issue response times by 60%.