



LAVERN HAYNER

Mail-Order Pharmacy Technician



(570) 555-7860



lavern.hayner@gmail.com



Pittston, PA, United States

Education

Associate of Science in Pharmacy Technology

2009 - 2013

Luzerne County Community College, Nanticoke, PA

Certified Pharmacy Technician (CPhT)

Pharmacy Technician Certification Board (PTCB), June 2017

Skills

Pharmaceutical Calculations

Medication Preparation

Pharmacy Software

Medication Dispensing

Drug Compounding

Patient Communication

Prescription Filling

Inventory Management

Professional summary

Efficient and detail-oriented Mail-Order Pharmacy Technician with over 11 years of experience in high-volume prescription processing, packaging, and inventory management. Adept at maintaining compliance with pharmacy regulations and ensuring accurate and timely medication delivery to patients.

Experience

Express Scripts

March 2017 - Now

United States, Wilkes-Barre, PA

Mail-Order Pharmacy Technician

- Process and package an average of 500 prescriptions daily, ensuring accurate labeling and adherence to patient safety standards.
- Operate automated dispensing systems and troubleshoot equipment to maintain smooth workflows and minimize delays.
- Conduct quality checks on outgoing medications, reducing errors by 15%.
- Collaborate with pharmacists to resolve prescription discrepancies and ensure compliance with DEA and state pharmacy laws.

CVS Health

January 2014 - February 2017

United States, Scranton, PA

Pharmacy Technician

- Assisted in filling prescriptions, performing data entry, and managing patient records in a busy retail pharmacy setting.
- Processed insurance claims and resolved billing issues for customers, maintaining a 98% accuracy rate.