



kennethmule@gmail.com

Seattle, WA

EDUCATION

Associate of Arts

Seattle Central College, Seattle, WA Graduated: May 2022

SKILLS

- Proficient in espresso machine operation, coffee brewing techniques, and drink preparation.
- Strong interpersonal communication and customer service skills.
- Knowledge of coffee beans, brewing methods, and the science of espresso.
- Excellent time-management skills, capable of multitasking during busy periods.
- Team-oriented with a strong work ethic and ability to train and mentor new staff.

KENNETH MULE

BARISTA

PROFESSIONAL SUMMARY

Motivated and personable barista with 6+ years of experience in providing excellent customer service and crafting high-quality beverages. Adept at managing busy environments, working as part of a team, and maintaining the cleanliness and organization of coffee shops.

EXPERIENCE

• June 2022 - Now

Barista

Starbucks / Seattle, WA

- Provide exceptional customer service by greeting customers, taking orders, and crafting beverages quickly and efficiently in a high-volume setting.
- Prepare espresso-based drinks such as lattes, cappuccinos, and Americanos to company standards.
- Maintain a clean and organized work environment, ensuring all health and safety protocols are followed.
- Handle cash register, process payments, and make accurate change.

March 2020 - May 2022

Barista

Seattle Coffee Works / Seattle, WA

- Provided high-level customer service by offering personalized recommendations and crafting premium coffee drinks.
- Operated espresso machines, grinders, and brewers, ensuring the quality of each drink served.
- Assisted in the opening and closing duties of the store, including restocking supplies, cleaning, and cashing out the register.
- January 2019 February 2020

Barista

The Daily Grind / Seattle, WA

- Prepared a variety of coffee drinks, including drip coffee, espresso-based beverages, and cold brews.
- Managed inventory by tracking supplies and placing orders to maintain adequate stock levels.
- Assisted with store setup and maintenance, ensuring that all equipment was clean and operational at the start and end of shifts.