Jim Carter

Scrum Master

CONTACT

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- United States, Seattle, WA

EDUCATION

2020 - 2024

Bachelor of Science in Computer Science

University of Washington, United States, Seattle, WA

Certifications

- Certified ScrumMaster (CSM) – Scrum Alliance, January 2023
- Certified SAFe Practitioner (SP) – Scaled Agile, August 2022

PROFESSIONAL SUMMARY

Certified Junior Scrum Master with a software development background. Skilled at bridging technical and business needs to deliver high-quality Agile solutions. Adept in coaching teams on Agile practices while resolving impediments to ensure sprint success.

EXPERIENCE

Junior Scrum Master   2024 - Now

Amazon Web Services (AWS), United States, Seattle, WA

- Facilitate daily stand-ups, sprint planning, and retrospectives for two cross-functional teams building cloud-based SaaS products.
- Collaborate with developers to resolve technical blockers, ensuring sprint deliverables meet timelines.
- Maintain and update Jira boards to provide progress reports to stakeholders.
- Drive continuous improvement, helping the team increase sprint velocity by 20% within six months.

Software Developer   2020 - 2022

Google, United States, Mountain View

- Contributed to the development of scalable web applications using Python and JavaScript.
- Participated in sprint ceremonies, providing technical expertise during backlog refinement and planning.
- Collaborated with Product Owners to clarify requirements and acceptance criteria.

SKILLS

Sprint facilitation and Agile coaching	★★★★★
Tools: Jira, Confluence, GitHub	★★★★★
Proficient in Python, JavaScript, REST APIs	★★★★★
Metrics tracking and stakeholder communication	★★★★★

VOLUNTEER WORK

Agile Community Advocate

- Organized and led quarterly Agile workshops for local nonprofits, helping teams adopt Scrum practices.