

VIP Bottle Girl

PROFESSIONAL SUMMARY

Dedicated and experienced VIP server with years of service in luxury events, fine dining, and high-profile client interactions. Adept at creating memorable experiences for high-net-worth individuals and corporate clients, with a strong focus on personalized service, upselling, and event coordination.

EDUCATION

2018 - 2022

Associate Degree in Event Management

Los Angeles Community College / United States, CA

Relevant Coursework: Event Planning & Coordination, Customer Relationship Management, Hospitality Marketing & Branding, Wine and Beverage Management

Certifications

- TIPS Certified (Training for Intervention Procedures), August 2024
- ServSafe Certification, April 2023
- Certified Sommelier Level 1, February 2023

SKILLS

- Fine dining etiquette and luxury hospitality Expert
- Upselling premium products and enhancing client experience Expert
- Strong multitasking and time management abilities Expert
- In-depth knowledge of wine pairings Expert
- Event planning and coordination experience Expert
- Proficient with POS systems Expert

LANGUAGES

- English (Fluent)
- Korean (Fluent)

EXPERIENCE

2023 - Now

Event Server

Golden Luxe Events / United States, Los Angeles, CA

- Manage VIP sections at high-end events, including galas, corporate functions, and private parties with up to 1,000 attendees.
- Collaborate closely with event planners and coordinators to tailor event service and offerings to client specifications.
- Delivered exceptional, personalized service to A-list clients, enhancing customer satisfaction and ensuring return business.
- Upsold premium beverages and packages, increasing revenue by 20% during events.

2022 - 2023

Fine Dining Server

Ocean View Restaurant / United States, Santa Monica, CA

- Provided five-star service in a Michelin-starred restaurant, adhering to rigorous service standards and protocols.
- Delivered expert wine pairings and menu explanations, enhancing the dining experience for guests.
- Trained and mentored new staff on fine dining etiquette, customer engagement, and food and beverage knowledge.
- Managed large parties and high-profile guests, ensuring timely service and personalized attention.

VOLUNTEER EXPERIENCE

2023 - Now

Event Coordinator Volunteer

Los Angeles Food & Wine Festival, CA

- Assist with organizing VIP guest lists and logistics for high-profile events.
- Ensure smooth operations by liaising with vendors, coordinating with the kitchen, and overseeing guest accommodations.
- Provide high-level service to VIP guests, ensuring their needs were anticipated and met.