

# Pharmacy Technician

# Sofia Ramirez

## Professional summary

Detail-oriented Pharmacy Technician with excellent customer service skills, strong knowledge of pharmacy operations, and a commitment to ensuring accurate medication dispensing. Seeking to support patient care and contribute to the success of a retail or hospital pharmacy.

## Experience

### Pharmacy Technician Extern

January 2025 - April 2025

Banner Health Pharmacy / United States, Phoenix, AZ

- Filled and labeled prescriptions accurately under pharmacist supervision.
- Assisted with medication inventory management, including stock ordering and restocking.
- Provided patients with detailed instructions for prescription use and side effects.
- Processed insurance claims and resolved patient billing inquiries.
- Ensured medication storage complied with safety and regulatory guidelines.

## Professional Development

- Medication Safety in Pharmacy Practice:** Completed online course through - Pharmacy Times (Feb 2025)
- Pharmaceutical Compounding Techniques:** Attended workshop at Arizona Pharmacy Association (April 2024)

## Volunteer Experience

### Health Clinic Assistant (Volunteer)

June 2024 - August 2024

Phoenix Community Health Clinic

- Assisted in providing patient education on over-the-counter medications and proper usage.
- Supported the pharmacy team in managing daily patient intake and prescription filling.
- Maintained accurate patient records and assisted in clerical tasks.

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## Education

### Pharmacy Technician Diploma

Arizona College of Allied Health

Graduated: May 2025

- Relevant Coursework: Pharmacy Law, Drug Therapy Management, Patient Safety, Pharmaceutical Calculations

## Certifications

- Certified Pharmacy Technician (CPhT): - Pharmacy Technician Certification Board, Certified July 2023
- CPR and First Aid Certified: American Heart Association, Certified June 2023
- HIPAA Compliance Training: Completed May 2023

## Skills

Prescription preparation and medication labeling 

Customer service in healthcare settings 

Inventory management and medication ordering 

Proficiency with pharmacy software (e.g., PioneerRx, ScriptPro) 

Strong organizational skills and attention to detail 

Ability to work efficiently in a fast-paced, team-oriented environment 