



## Uber X Driver

# Harry Walker

### Professional summary

Reliable and experienced UberX driver with over 5 years of experience providing high-quality rides in New York City. Known for excellent customer service, maintaining a 4.9-star rating, and delivering safe and efficient rides. Seeking to contribute to Uber's mission by offering dependable transportation for individuals and groups in the city.

### Experience

#### UberX Driver

January 2022 - Now

Uber Technologies / New York, NY

- Completed over 2,500 rides with an average customer rating of 4.9 stars, ensuring a positive experience for passengers.
- Demonstrate excellent knowledge of New York City streets, optimizing routes to minimize wait times and traffic delays.
- Consistently maintain a clean, well-maintained vehicle, ensuring that every ride was comfortable and professional.
- Assist passengers with luggage, provide recommendations for local attractions, and build rapport to encourage repeat business.

#### Taxi Driver


June 2020 - December 2021

Yellow Cabs of NYC / New York, NY

- Operated as a taxi driver across Manhattan, Brooklyn, and Queens, completing more than 1,500 rides with a 5-star rating.
- Developed strong familiarity with traffic patterns and neighborhoods, helping passengers reach their destinations efficiently.
- Maintained an excellent level of customer service, handling diverse client needs and ensuring a safe, pleasant journey.
- Managed cash and electronic payments and provided accurate change, ensuring smooth financial transactions.

### Professional Development

- Uber Driver Workshops | Attended workshops on customer service, route optimization, and safe driving practices.
- First Aid Certification | Completed training in emergency first aid, CPR, and safety protocols | 2023.

 (555) 555-5555

 harrywalker@example.com

 New York, NY

### Links

LinkedIn: /in/harrywalker

### Education

#### High School Diploma

New York City High School, New York, NY

Graduated 2018

### Certifications

- New York City Taxi & Limousine Commission (TLC) Driver Certification
- Defensive Driving Course, NYS | Completed 2023


### Skills

Route planning and navigation 


Customer service excellence 


Safe driving and defensive driving techniques 

Time management 

Familiarity with Uber app and navigation tools 

### Awards

 Top Driver Award | Uber Technologies | Awarded for completing 2,000+ rides with a 4.9-star rating.

 Customer Service Excellence Award | Yellow Cabs of NYC | Recognized for exceptional customer feedback and punctuality.