Samira Patel

Manual Bank of America QA tester

CONTACT

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📍 United States, Charlotte, NC

EDUCATION

Bachelor of Science in Computer Science

University of North Carolina at Charlotte, Graduated: May 2018

Certifications

- **Certified Software Tester (CSTE)-**, June 2020
- **Agile Testing Certification**, November 2019

PROFESSIONAL SUMMARY

Detail-oriented and highly organized Manual QA Tester with experience in testing software applications in a fast-paced, Agile environment. Expertise in manual test execution, defect reporting, and test case design. Adept at identifying issues, ensuring software quality, and improving the testing process.

EXPERIENCE

Manual QA Tester   2021 - Now

Bank of America, Charlotte, NC

- Review product requirements and create detailed test cases based on user stories.
- Perform regression, functional, and acceptance testing for web applications, ensuring seamless user experience and functionality.
- Collaborate with development teams to understand requirements, ensure defect-free releases, and validate test results.
- Report and track defects, document steps to reproduce, and participate in regular bug triage meetings to prioritize fixes.

QA Tester   2018 - 2020

Charlotte Software Solutions

- Designed and executed manual test cases based on project specifications for a variety of client applications.
- Performed system, integration, and UAT testing to ensure client software met functional specifications.
- Coordinated with developers and project managers to resolve defects and ensure timely product delivery.

SKILLS

Skill	Rating
Manual testing	★★★★★
Test case creation and execution	★★★★★
Bug tracking and defect reporting	★★★★★
Regression and acceptance testing	★★★★★
Cross-browser testing	★★★★★
JIRA, Bugzilla, TestRail	★★★★★
Strong attention to detail	★★★★★
Excellent communication skills	★★★★★