

SHEILA CARTER

Junior Network Engineer

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Seattle, WA



in linkedIn.com/in/sheilacarter

EDUCATION

Bachelor's in Computer Science

University of Washington, Seattle, WA
May 2024

Certifications

- Cisco Certified Network Associate (CCNA)
- CompTIA Network+

Technical Projects

- Small Business Network Deployment-**
: Designed and implemented a secure LAN/WAN network for a local business with 50 employees, integrating VLANs and firewall configurations.
- Network Performance Audit:** Conducted a performance audit for a client's network, identifying bottlenecks and proposing optimization strategies.

SKILLS

- | | |
|--|--------|
| VLAN configuration and management | Expert |
| Router and switch setup (Cisco, Juniper) | Expert |
| Network troubleshooting and diagnostics | Expert |
| Knowledge of TCP/IP, DNS, and DHCP protocols | Expert |

PROFESSIONAL SUMMARY

Certified Network Engineer with over experience maintaining and optimizing network infrastructure. Proficient in Cisco networking, VLAN management, and troubleshooting to ensure efficient system performance. Adept at collaborating with IT teams to resolve connectivity issues and improve overall network security.

EXPERIENCE

2025 - Now

Network Support Specialist

Blue Ridge IT Solutions / Seattle, WA

- Configure and maintain VLANs, ensuring proper traffic segmentation and improved network security for multiple departments.
- Resolve network connectivity issues promptly, reducing overall downtime by 20% and improving productivity across teams.
- Assist in upgrading outdated network equipment to Cisco Meraki switches, leading to enhanced system performance and simplified network management.
- Conduct regular network monitoring using SolarWinds and recommend optimizations based on performance data and traffic analysis.

2024 - 2024

IT Intern

Cascade Tech Services / Seattle, WA

- Assisted senior engineers in router and switch installations, ensuring smooth and uninterrupted operations for small business clients.
- Documented detailed network configurations and troubleshooting procedures to streamline team processes and improve knowledge sharing.

PROFESSIONAL AFFILIATIONS

- Member, Cisco Networking Academy Alumni Network
- Participant, Pacific Northwest IT Professionals Meetup

- Firewall configuration (Fortinet, Cisco ASA) Expert
- Network monitoring tools (SolarWinds, Wireshark) Expert