



# Jordan Smith

Agile Coach

## CONTACT

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United States, Boston, MA

## PROFESSIONAL SUMMARY

Recent graduate with a background in software development and a passion for Agile methodologies. Certified Scrum Master (CSM) with hands-on experience facilitating Scrum teams and guiding them towards increased collaboration and productivity.

## EXPERIENCE

### Agile Coach Intern

Tech Innovators Inc. / Boston, MA

2025 - Now

- Assist senior Agile Coaches in facilitating Scrum ceremonies, including Sprint Planning, Daily Stand-ups, and Retrospectives.
- Provide coaching support to Scrum Masters and development teams to enhance understanding of Agile practices.
- Participate in Agile maturity assessments and identified areas of improvement for teams.
- Help teams identify and resolve impediments to improve productivity and team morale.

### Junior Software Developer

Creative Solutions LLC / Boston, MA

2023 - 2025

- Collaborated with cross-functional teams to deliver high-quality software solutions in Agile environments.
- Contributed to the daily Scrum ceremonies and helped facilitate team discussions to ensure clear communication.
- Utilized Agile practices to contribute to the development of new features and iterative improvements.

## EDUCATION

### Bachelor of Science in Computer Science

Boston University, Graduated: May 2023

### Certified Scrum Master (CSM)

Scrum Alliance, Certification Date: March 2025

## SKILLS

Scrum Master facilitation



Agile methodologies (Scrum, Kanban)



Team coaching and mentoring



Sprint planning and retrospective facilitation



