

# Rachel Green

## Social Media Customer Support Specialist



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Zynga

Dear Hiring Manager,

I am excited to submit my application for the Social Media Customer Support Specialist position at Zynga. My background in digital communication and experience managing customer queries on platforms such as Twitter and Facebook make me confident in my ability to enhance Zynga's social media presence.

In my previous role at Blizzard Entertainment, I interacted with customers across various channels, addressing both concerns and compliments. I took pride in maintaining a positive brand image while resolving issues in a timely manner. This skillset has honed my ability to manage customer relationships effectively in a virtual environment.

I look forward to the opportunity to contribute to Zynga's customer support efforts on social media and help build a stronger online community.

Thank you for your time and consideration.

Sincerely,

Rachel Green