



 (312) 555-8745

 emma.carter@email.com

 Chicago, IL

EDUCATION

- Certified Patient Care Technician (CPCT) – National Healthcareer Association (2020)
- CPR & First Aid Certified – American Red Cross (2019)
- Associate Degree in Health Science – City Colleges of Chicago, 2018

SKILLS

- Vital signs monitoring and documentation
- Patient mobility and hygiene assistance
- Electronic Health Records (EHR) management
- Infection prevention and safety compliance
- Communication and patient advocacy

EMMA CARTER

HOSPITAL PATIENT CARE TECHNICIAN

PROFESSIONAL SUMMARY

Compassionate and detail-oriented Patient Care Technician with experience in hospital settings. Skilled in assisting with daily patient care, monitoring vital signs, and collaborating with healthcare teams to improve patient outcomes. Certified in CPR and First Aid, with a strong commitment to patient comfort and safety.

EXPERIENCE

- March 2020 - Now

Patient Care Technician

Northwestern Memorial Hospital / Chicago, IL

- Provide hands-on support to an average of 15+ patients per shift, assisting with mobility, personal hygiene, and feeding to enhance their overall comfort.
- Monitor and document vital signs, including blood pressure, temperature, and oxygen levels, promptly reporting any abnormalities to nurses or physicians.
- Assist healthcare professionals with medical procedures such as catheterization, wound dressing, and post-operative care, ensuring patient safety and adherence to protocols.
- Maintain accurate and up-to-date electronic health records (EHR), ensuring proper documentation of patient progress and treatment plans.

- July 2018 - February 2020

Patient Care Assistant

Rush University Medical Center / Chicago, IL

- Provided direct patient care by helping individuals with bathing, dressing, and repositioning, reducing the risk of pressure ulcers and discomfort.
- Responded to patient call lights promptly, addressing concerns and escalating urgent issues to the appropriate healthcare staff.
- Assisted in preparing patients for diagnostic tests and procedures, ensuring they understood the process and felt at ease.

VOLUNTEER WORK

- January 2017 - Now / Chicago Hope Foundation – Chicago, IL

Volunteer Caregiver

- Offer support to elderly patients in long-term care facilities by assisting with daily activities and providing companionship.
- Help organize health-related community events, promoting wellness and preventive care.