

Raj Patel

Senior Technical Program Manager

CONTACT

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United States, San Francisco, CA

EDUCATION

Master of Science in Cybersecurity
University of California, May 2014

Bachelor of Science in Information Technology

University of Texas at Austin,
Graduated: May 2010

Certifications

- Certified Cloud Security Professional** – ISC2, March 2022
- Certified Information Security Manager** – ISACA, November 2020
- Certified Information Systems Security Professional** – ISC2, August 2019

HOBBIES

- Hiking
- Photography

LANGUAGES

- French: Fluent
- Spanish: Intermediate

PROFESSIONAL SUMMARY

Senior Technical Program Manager with experience specializing in cybersecurity, risk management, and regulatory compliance. Proven ability to lead cross-functional teams, mitigate security threats, and ensure adherence to global standards, including GDPR, SOC 2, and ISO 27001.

SKILLS

Cybersecurity Strategy & Architecture	★★★★★
Regulatory Compliance (GDPR, CCPA, SOC 2, ISO 27001)	★★★★★
Risk Assessment & Mitigation	★★★★★
Incident Management & Response	★★★★★
Cross-Functional Team Leadership	★★★★★
Security Frameworks (NIST, CIS)	★★★★★
Cloud Security & Infrastructure	★★★★★

EXPERIENCE

Senior Technical Program Manager 2021 - Now
Salesforce, San Francisco, CA

- Implementing robust data protection policies, ensuring compliance with GDPR, CCPA, and industry-specific regulations.
- Leading cross-functional teams to assess, mitigate, and resolve security risks in real-time, minimizing threats to enterprise assets.
- Developing and enforcing cybersecurity best practices, enhancing organizational resilience and compliance across multiple departments.
- Managing regulatory audits and certifications, including SOC 2 and ISO 27001, ensuring continuous alignment with industry standards.

Technical Program Manager 2014 - 2021
Cisco Systems, San Jose, CA

- Led security enhancement projects for Cisco's enterprise network solutions, optimizing performance and reducing security incidents.
- Implemented proactive monitoring and risk management strategies, achieving a 40% reduction in security incidents.
- Spearheaded compliance initiatives, resulting in successful certifications for SOC 2 and ISO 27001.