

 (323) 555-2468

 sarah.williams@gmail.com

 Los Angeles, CA

EDUCATION

Bachelor of Science in Insurance and Risk Management

University of Southern California,
Graduated: May 2016

Certifications

- **Certified Fraud Examiner (CFE)**-
January 2021
- **Anti-Fraud Investigations Certification**,
November 2020
- **Certified Insurance Fraud
Investigator (CIFI)**, May 2018

SKILLS

- Fraud detection and claims investigation
- Expertise with fraud detection software (FRISS, Verisk)
- Risk management and fraud prevention strategies
- Analytical skills and data interpretation
- Strong report-writing and documentation skills
- Knowledge of insurance laws and regulations
- Excellent communication and interpersonal skills

AWARDS

- Employee of the Year, State Farm Insurance, 2022
- Outstanding Achievement in Fraud Detection, Progressive Insurance, 2019

SARAH WILLIAMS

INSURANCE FRAUD ANALYST

PROFESSIONAL SUMMARY

Proactive Fraud Analyst with experience in detecting and investigating fraudulent insurance claims. Expertise in analyzing claim patterns, utilizing detection systems, and implementing anti-fraud measures.

EXPERIENCE

- February 2021 - Now

Senior Insurance Fraud Analyst

State Farm Insurance / Los Angeles, CA

- Lead the detection and investigation of fraudulent auto and home insurance claims.
- Collaborate with teams to gather evidence, conduct interviews, and prepare cases for legal action.
- Use specialized software such as FRISS and Verisk to analyze claims data, identify red flags, and spot fraudulent patterns.
- Train new analysts on fraud detection tools, techniques, and best practices for investigating fraudulent claims.

- July 2016 - January 2021

Insurance Fraud Analyst

Progressive Insurance / Los Angeles, CA

- Investigated claims suspected of fraud, including medical, auto, and property.
- Analyzed claims data, interviewed claimants and witnesses, and prepared reports to support fraud findings.
- Developed and implemented fraud prevention strategies aimed at reducing the number of fraudulent claims filed.

EXTRACURRICULAR ACTIVITIES

- September 2014 - May 2016 / USC Risk Management Club, Los Angeles, CA

Co-Founder and Treasurer

- Co-founded a student-led organization focused on the study and practice of risk management.
- Organized seminars, guest speakers, and events on topics such as insurance fraud, risk assessment, and compliance within the financial industry.
- Managed the club's budget and fundraising efforts, ensuring financial sustainability for events and activities.