



Lisa Taylor

Senior Manual QA Engineer

CONTACT

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United States, San Francisco, CA

EDUCATION

Bachelor of Science in Computer Science

University of California, Berkeley,
United States, Graduated: May 2015

Certifications

- **Certified ScrumMaster (CSM)**, March 2021
- **ISTQB Foundation Level Certification**, August 2020

PROFESSIONAL SUMMARY

Experienced Manual QA Engineer with expertise in software quality assurance and testing. Skilled in creating and executing test cases, identifying bugs, and ensuring product functionality. Adept at working with cross-functional teams to deliver high-quality software on time and within budget.

EXPERIENCE

Senior Manual QA Engineer

2019 - Now

Tech Innovations Inc., San Francisco, CA

- Lead the QA team in manual testing of web and mobile applications, ensuring product quality before release.
- Develop detailed test cases based on functional requirements and business specifications.
- Identify, report, and track defects in bug tracking tools (JIRA, Bugzilla).
- Provide feedback on product design and functionality for continuous improvement.
- Train and mentor junior QA engineers in best practices and testing methodologies.

Manual QA Engineer

2015 - 2018

Creative Solutions LLC, San Jose, CA

- Verified bug fixes and performed regression testing.
- Supported automated testing efforts by manually verifying edge cases not covered in scripts.
- Collaborated with developers to troubleshoot and resolve issues.
- Prepared test reports for clients and stakeholders to ensure transparency in product quality.

SKILLS

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|-----------------------------------------------|-------|
| Manual testing and test case design | ★★★★★ |
| Bug tracking (JIRA, Bugzilla) | ★★★★★ |
| User acceptance testing (UAT) | ★★★★★ |
| Agile and Scrum methodologies | ★★★★★ |
| Strong communication and documentation skills | ★★★★★ |