



PROFESSIONAL SUMMARY

Detail-oriented and tech-savvy graduate with a strong foundation in software testing and debugging. Skilled in manual testing, bug tracking, and test case design. Passionate about ensuring high-quality software and improving user experience. Seeking an entry-level QA Tester position to apply problem-solving and analytical skills in a dynamic environment.

EDUCATION

Bachelor of Science in Computer Science

University of Illinois at Chicago | 2025

ISTQB Foundation Level Certification

International Software Testing Qualifications Board  
Expected October 2025

Projects

- E-Commerce Website Testing** – Conducted manual testing on an online shopping platform for a university project, identifying and reporting over 20 usability and functionality issues.
- Automated Test Scripts** – Developed basic Selenium scripts to automate repetitive test cases for a sample web application.

SKILLS

- |                                      |        |
|--------------------------------------|--------|
| Manual Testing & Test Case Execution | Expert |
| Bug Tracking (JIRA, Bugzilla)        | Expert |
| Regression & Functional Testing      | Expert |
| SQL & Database Queries               | Expert |
| Test Documentation & Reporting       | Expert |
| Attention to Detail                  | Expert |

EXPERIENCE

2024 - 2024

Software Testing Intern  
BrightTech Solutions / Chicago, IL

- Assisted in executing manual test cases for a web-based SaaS product, identifying functional and UI defects.
- Logged and tracked software defects using JIRA, providing detailed descriptions and steps to reproduce issues.
- Collaborated with developers and senior testers to verify bug fixes, ensuring proper regression testing.
- Created basic SQL queries to validate data integrity during testing and troubleshoot database-related issues.

2023 - 2024

IT Support Assistant  
Lakeshore Community College / Chicago, IL

- Provided technical assistance to students and faculty, troubleshooting software and hardware issues.
- Documented common IT problems and solutions, improving response efficiency for the IT support team.
- Assisted in setting up and configuring computer labs with required software and security protocols.
- Maintained records of IT incidents, helping track recurring issues and develop preventive solutions.

VOLUNTEER EXPERIENCE

Tech Workshop Assistant  
Chicago Public Library (2024)

- Helped organize coding and software testing workshops for local students.