# **Delivery Driver**

# **Brandon Miller**

#### **Professional summary**

Reliable and punctual Driver with experience in fast-paced food delivery environments. Proven track record of delivering orders efficiently, maintaining excellent relationships, and ensuring customer satisfaction. Skilled in navigation, problem-solving, and time management.

# Experience

# **Delivery Driver**

March 2018 - Now

Pizza Hut / Grand Rapids, MI

- Deliver pizzas and other food orders to customers in a timely and efficient manner, ensuring orders were complete and correct.
- Provide exceptional customer service, resulting in consistently high satisfaction and repeat business.
- Manage a route, optimizing travel time and delivery order prioritization to meet customer needs.
- Handle cash and card payments accurately, ensuring proper transaction records were kept.

# Courier

April 2017 - March 2018

Postmates / Grand Rapids, MI

- Delivered food, groceries, and other items to customers, ensuring timely and safe deliveries.
- Optimized delivery routes to reduce customer wait times and improve efficiency.
- Managed cash and cards, accurately processing payments and providing receipts.

#### Volunteering

#### **Volunteer Delivery Driver**

January 2021 - May 2024

Meals on Wheels, Grand Rapids, MI

- Delivered hot meals to elderly and homebound individuals, ensuring timely and courteous service.
- Built relationships with recipients, offering assistance with other tasks as needed, enhancing the community impact.
- Participated in fundraising events, helping the organization reach their annual donation goals.

(616) 555-3434

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👂 United States, Grand Rapids, MI

#### Education

#### **High School Diploma**

Grand Rapids High School Graduated: June 2017

#### Certifications

- Food Handler Certification, February 2023
- Driver Safety Training Certification, June 2022

#### Skills

**Excellent Driving Record** 

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Time Management



Route Planning & Navigation



Cash Handling & Payment Processing



**Customer Service** 



**Problem Solving** 



# **Hobbies**

- Cycling
- Photography
- Cooking