

olivia.carter@email.com



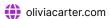
Chicago, IL

OLIVIA CARTER

UX Product Designer

PROFESSIONAL SUMMARY

Detail-oriented Product UX Designer with experience in wireframing, prototyping, and user research. Skilled in Figma, Sketch, and usability testing to create intuitive digital experiences. Passionate about data-driven design and user-centered product development.



EDUCATION

Bachelor of Science in Human-Computer Interaction

University of Illinois at Urbana-Champaign Urbana, IL | 2025

Certifications

- Google UX Design Certificate | Issued May 2025
- Interaction Design Foundation (IDF) UX Research & Strategy | Issued Sep 2024

SKILLS

SKILLS		
•	User Research & Testing	Expert
•	Wireframing & Prototyping	Expert
•	Information Architecture	Expert
•	Design Thinking	Expert
•	Figma, Sketch, Adobe XD	Expert
•	A/B Testing	Expert
•	Accessibility & Inclusive Design	Expert

EXPERIENCE



Product UX Designer Intern BrightTech Solutions / Chicago, IL

- · Conducted extensive research and usability testing for a B2B SaaS platform, leading to a 20% increase in user engagement.
- · Designed wireframes and interactive prototypes in Figma, refining user flows based on testing insights.
- · Assisted in creating a scalable design system that improved consistency across the product.
- · Worked closely with developers to implement UX solutions that met accessibility guidelines.

2023 - 2024

UX Designer (Freelance) Self-Employed / Remote

- · Designed a custom dashboard for an e-commerce startup, enhancing product discoverability and leading to a 15% increase in conversion rates.
- · Developed and tested user personas to align design decisions with user expectations.
- · Implemented interactive prototypes for client presentations, streamlining the approval process.
- · Created design documentation to help developers maintain UI consistency post-launch.

PROJECTS

- SmartRetail UX Case Study Led a usability study on an Al-powered retail kiosk, identifying key pain points and improving user interaction flow.
- · Accessibility in SaaS Products Designed a plugin that enhances text readability for visually impaired users.