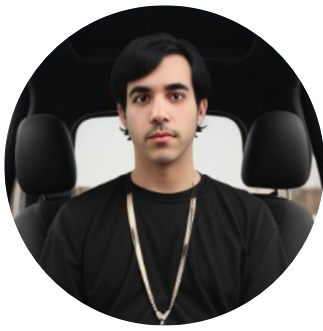




Lyft Driver

John Smith

Professional summary

Reliable and friendly Lyft driver with experience providing excellent service. Committed to maintaining a 4.9-star rating and ensuring passenger satisfaction through punctuality, safety, and a clean vehicle.

Experience

Lyft Driver

2020 - Now
Lyft / Austin, TX

- Provide over 800 rides with a 4.9-star rating from passengers.
- Ensure a clean and well-maintained vehicle for each ride, exceeding passenger expectations.
- Assist passengers with luggage, ensuring a comfortable and stress-free ride.
- Maintain high safety standards, ensuring timely and safe trips for all passengers.
- Communicate effectively with riders to confirm pick-up details and ensure satisfaction.
- Adapt to changing routes and traffic conditions with quick decision-making.
- Offer additional services such as water bottles and music choices based on rider preferences.

Customer Service Representative

2018 - 2020
Target / Austin, TX

- Delivered exceptional service to customers in a fast-paced retail environment.
- Addressed customer complaints and resolved issues efficiently, enhancing customer satisfaction.
- Worked collaboratively with team members to meet store goals and enhance the shopping experience.
- Trained new employees in customer service protocols and company policies.

(512) 555-1234
john.smith@email.com
Austin, TX

Education

High School Diploma

Austin High School | Austin, TX
Graduated: 2018

Defensive Driving Certification

Texas Department of Licensing and Regulation | Issued: July 2020

- Completed a certified defensive driving course to enhance road safety skills

Additional Information

- Available for both day and night shifts.
- Known for punctuality, with a track record of arriving on time for 99% of rides.

Skills

Knowledge of local routes and traffic patterns



Excellent communication and customer service skills



Safe driving practices and vehicle maintenance



Familiarity with the Lyft app and ride-sharing software

