

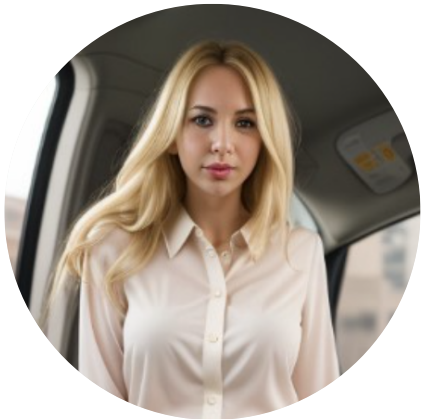
JUNE CLARK

Lux Lyft Driver

(214) 555-9876

june.clark@email.com

Dallas, TX



PROFESSIONAL SUMMARY

Professional Lux Lyft driver with experience driving high-end luxury vehicles. Skilled in providing a premium customer experience, ensuring safety, comfort, and satisfaction on every ride.

EDUCATION

Bachelor of Science in Hospitality Management

University of Texas at Dallas | Dallas, TX

Luxury Vehicle Operation Certification

Automobile Association of America (AAA) |
Issued: September 2019

Additional Information

- Available for long-distance premium rides and executive travel.
- Experience in creating a welcoming, safe, and efficient environment for high-profile clients.

SKILLS

- Expertise in operating luxury vehicles (sedans, SUVs) **Expert**
- Exceptional communication and customer service skills **Expert**
- Knowledge of city landmarks, premium routes, and upscale areas **Expert**
- Advanced vehicle maintenance knowledge **Expert**
- Ability to handle VIP passengers and provide high-end service **Expert**

EXPERIENCE

2018 - Now

Lux Lyft Driver Lyft / Dallas, TX

- Completed over 1,000 rides with a 4.9-star rating, primarily serving high-end clients.
- Provide a premium experience for VIP passengers, including executives and celebrities.
- Ensure timely arrivals, offering a smooth and pleasant ride with personalized amenities.
- Maintain luxury vehicle cleanliness, conducting regular maintenance to ensure a flawless experience.
- Respond to passenger requests such as selecting music, providing recommendations, and accommodating special needs.
- Work with a network of upscale hotels and restaurants to provide exclusive rides for high-profile guests.
- Ensure that passengers feel comfortable and secure by following strict safety protocols.

2014 - 2018

Customer Service Manager Ritz-Carlton / Dallas, TX

- Managed a team of 15+ employees in the customer service department, delivering excellent service.
- Ensured high-profile guest satisfaction by coordinating personalized requests.
- Trained staff to handle luxury clients, teaching best practices in hospitality and problem resolution.
- Worked with management to implement quality service standards across the hotel.