

John Major

Light-Duty Tow Truck Driver

CONTACT

(555) 123-4567
john.major@email.com
Los Angeles, CA

EDUCATION

High School Diploma

Long Beach High School, CA
Graduated: June 2019

Certifications

- CDL Class C License, California | Issued: May 2022
- Tow Truck Operator Safety Certification, California Tow Truck Association | Issued: June 2020

LANGUAGES

- Fluent in Spanish, providing bilingual customer service for non-English-speaking clients.

PROFESSIONAL SUMMARY

Dependable and skilled Light-duty Tow Truck Driver with experience specializing in light vehicle recovery and roadside assistance. Expertise in operating flatbed and wheel-lift tow trucks with a strong focus on customer satisfaction and vehicle safety. Adept at working in various weather conditions and managing emergency situations.

EXPERIENCE

Light-Duty Tow Truck Driver

2022 - Now

Sunset Towing, Los Angeles, CA

- Operate flatbed and wheel-lift tow trucks to recover light vehicles, including cars and motorcycles, from accident sites, breakdowns, and parking violations.
- Provide emergency roadside assistance, including tire changes, jump-starts, and fuel delivery to customers in distress.
- Maintain a 95% customer satisfaction rate by providing timely, professional, and courteous service during high-stress situations.
- Perform pre- and post-trip vehicle inspections to ensure equipment is functioning optimally and complies with safety regulations.

Tow Truck Driver

2020 - 2022

Los Angeles Roadside Assistance, Long Beach, CA

- Provided 24/7 emergency towing and roadside assistance services, focusing on light-duty vehicles.
- Delivered vehicles to local repair shops and impound lots while maintaining proper paperwork for each tow.
- Ensured the safety of both the vehicle and the driver by adhering to strict company and regulatory safety protocols.
- Delivered high-quality customer service and resolved customer issues in a fast and efficient manner.

SKILLS

Light vehicle towing	★★★★★
Flatbed and wheel-lift operation	★★★★★
Accident scene management	★★★★★
Customer service	★★★★★
Road safety regulations	★★★★★
Vehicle diagnostics	★★★★★
Route planning and navigation	★★★★★