

Hartford Insurance Group

Hartford, CT 06103 

Dear Mr. Williams,

It is with a sense of both gratitude and sadness that I announce my retirement from Hartford Insurance Group, effective August 15, 2025. After 35 years of helping clients like you protect what matters most, it's time for me to retire and enjoy more time with my loved ones.

I want to take a moment to thank you for your trust and loyalty over the years. It has been an honor to assist you in securing the right insurance coverage for your needs.

I'm pleased to introduce Sarah Green, who will be taking over as your primary account manager. Sarah has been with Hartford for over 10 years and has extensive experience in both personal and commercial insurance. She will be reaching out shortly to ensure a smooth transition and to review your current policies.

Thank you once again for allowing me to serve you. I wish you all the best, and I know you will be in great hands with Sarah moving forward.

Best regards,

Charles Reynolds

Senior Account Manager

Hartford Insurance Group