

PROFESSIONAL SUMMARY

Dedicated rail traffic controller with years of experience coordinating freight and passenger train movement across Midwest rail networks. Expert in CAD systems, signal interpretation, and FRA safety regulations. Recognized for decisive judgment and consistent track conflict prevention.

EDUCATION

Associate Degree in Transportation Operations Management

Joliet Junior College | Joliet, IL | 2016

Radio Operations for Rail Systems

Certified March 2023

Emergency Response Preparedness

Amtrak Rail Safety Institute / October 2022

FRA Rail Dispatcher Certification

Completed June 2018

SKILLS

- Track switching and route clearance

Expert
- FRA compliance monitoring

Expert
- Rail network coordination

Expert
- Emergency reroute handling

Expert
- CAD (Centralized Traffic Control) systems

Expert
- Rail signal interpretation

Expert
- Radio communication with conductors

Expert
- Scheduling adjustments and track dispatching

Expert
- Logbook and incident report documentation

Expert
- Situational awareness and fast prioritization

Expert

EXPERIENCE

2019 - Now

Rail Traffic Controller

Union Pacific Railroad / Chicago, IL

• Manage and authorize train departures, arrivals, and switch requests on the West Line, minimizing congestion and ensuring schedule reliability.

• Communicate in real-time with conductors and yard masters to resolve delays due to weather, maintenance, or unplanned events.

• Monitor multiple screens using CAD software to track train positions and proactively respond to routing conflicts.

• Log all train movements and delays for audit compliance, and lead internal reviews to enhance efficiency.

2016 - 2019

Train Dispatcher Assistant

Canadian National Railway / Gary, IN

• Supported senior dispatchers by entering data, tracking active trains, and alerting teams to approaching track conflicts.

• Gained hands-on experience with signal systems, switching protocols, and train prioritization for freight and passenger operations.

• Identified scheduling overlaps and helped reroute or hold trains to avoid bottlenecks or maintenance blocks.

• Participated in emergency drills, learning response coordination in derailment, hazardous materials, and medical events.

TECHNICAL PROFICIENCY

Experienced with CAD, RailComm, and RTC 4.0 systems