



Network Administrator

Jordan Evans

Professional summary

Recent IT graduate with internship experience supporting network infrastructure and troubleshooting routing issues. Skilled in configuring switches, maintaining connectivity, and documenting system changes. Looking to grow in a fast-paced IT department with opportunities for hands-on networking.

Experience

IT Intern – Network Operations

June 2024 - August 2024

Zayo Group / Denver, CO

- Supported the configuration and testing of Cisco routers and switches across different client environments, contributing to the implementation of updated routing protocols.
- Collaborated with senior engineers during after-hours maintenance windows to assist in firmware upgrades and system reboots without service interruption.
- Utilized SolarWinds to track network performance metrics, identify latency trends, and compile weekly reports for network engineers.
- Created and maintained detailed network documentation including diagrams and IP address inventory, improving troubleshooting speed.

Retail Associate

September 2022 - May 2024

Target / Seattle, WA

- Delivered consistent customer service in a fast-paced environment while balancing register operation, inventory organization, and tech issue escalation.
- Troubleshooted basic POS hardware problems, reported recurring issues to corporate IT, and followed up on repair ticket resolutions.
- Maintained up-to-date knowledge of store systems and policies, helping new employees navigate common digital tools during onboarding.
- Monitored stock levels through a handheld inventory system, contributing to more accurate product restocking and tracking.

Additional Information

Volunteer

Mentored high school students in STEM through the Seattle TechStart program

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Seattle, WA

Education

Bachelor of Science in Network Engineering

University of Washington | Seattle, WA |

Graduated: May 2025

- GPA: 3.6
- Relevant Coursework: Routing & Switching, Network Security, Wireless Systems, Data Communications
- Senior Project: Designed and simulated a segmented campus network with VLANs, redundancy, and access control lists using Packet Tracer
- Dean's List: Fall 2022 – Spring 2024

Certifications

- CompTIA Network+ (2025)
- Cisco Certified Network Associate (CCNA) – Expected 2025

Skills

Cisco IOS Configuration	◆◆◆◆◆
VLANs and Subnetting	◆◆◆◆◆
Network Monitoring Tools (Wireshark, SolarWinds)	◆◆◆◆◆
TCP/IP, DNS, DHCP	◆◆◆◆◆
Firewall Rules & ACLs	◆◆◆◆◆
LAN/WAN Troubleshooting	◆◆◆◆◆