

Maya Thompson

CUSTOMER SERVICE ASSOCIATE

(312) 555-9876
maya.thompson@gmail.com
United States, Chicago, IL

SKILLS

Customer Service Excellence	Expert
Basic Coffee Preparation	Expert
Cash Handling	Expert
Team Collaboration	Expert
Attention to Detail	Expert
Time Management	Expert
Multitasking	Expert

PROFESSIONAL SUMMARY

Enthusiastic and customer-focused individual eager to begin a career as a barista. Known for being a quick learner with a passion for coffee culture and exceptional communication skills. Ready to contribute to a positive and vibrant coffee shop environment by delivering excellent customer service and mastering barista skills.

EXPERIENCE

June 2024 - Now

Customer Service Associate

Target / Chicago, IL

- Provide excellent customer service by greeting customers, answering questions, and assisting with product selection.
- Handle cash transactions, processed payments, and managed registers efficiently.
- Work in a team-oriented environment to maintain cleanliness and organization in the store.

March 2024 - May 2024

Barista Trainee

Starbucks Coffee / Chicago, IL

- Assisted experienced baristas in preparing coffee beverages, maintaining cleanliness, and setting up the station.
- Participated in customer service training programs, learning how to interact effectively with diverse customers.
- Gained exposure to espresso machines, grinders, and other tools used in the coffee-making process.

EDUCATION

High School Diploma

Lincoln High School / Graduated: May 2024

Food Handling Certification

ServSafe / Certification Date: March 2023

ADDITIONAL INFORMATION

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- Passionate about learning coffee brewing techniques and exploring different types of beans.
- Regularly visit local coffee shops to expand knowledge of industry trends and popular beverages.