

BRIANNA LOPEZ

Crew Member

PROFESSIONAL SUMMARY

Energetic and reliable Taco Bell crew member with experience working in fast-paced food service. Skilled in operating POS systems, maintaining high sanitation standards, and delivering friendly customer service. Eager to contribute to a collaborative team and ensure smooth service operations.

EDUCATION

Waubonsie Valley High School | Aurora, IL

High School Diploma | Expected May 2025

ServSafe Food Handler Certificate (2023)

Covering safe food handling, personal hygiene, and cross-contamination prevention.

SKILLS

- POS system operation Expert
- Food prep and assembly Expert
- Customer interaction Expert
- Speed-of-service accuracy Expert
- Clean station maintenance Expert
- Cash register balancing Expert
- Team support Expert
- Drive-thru headset communication Expert
- Problem-solving on the spot Expert

LANGUAGES

- Bilingual (English/Spanish)

EXPERIENCE

2023 - Now

Crew Member

Taco Bell – Glenlake Foods LLC / Naperville, IL

- Assist customers with orders in-person and via drive-thru, ensuring accuracy and promoting menu add-ons to boost daily sales totals.
- Prepare tacos, nachos, and other items with precision during peak lunch hours, helping the team stay under 3-minute ticket times.
- Maintain cleanliness of front counter, dining area, and restroom spaces to uphold company hygiene standards and pass surprise inspections.
- Assist new team members with onboarding, explaining store procedures and encouraging teamwork during busy shifts.

2022 - 2023

Crew Member

Wendy's – Quality Dining Inc. / Aurora, IL

- Operated grill and fry stations, ensuring consistent food quality while handling 100+ customer orders per shift.
- Worked with management to coordinate closing routines, completing daily logs and ensuring correct waste tracking.
- Addressed customer concerns calmly, offering quick resolutions that increased repeat business and improved online reviews.

COMMUNITY INVOLVEMENT

Volunteered with Aurora Public Library Summer Program (2024)

Helping coordinate activities and assist children aged 6–10.