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# DAVID JOHNSON

## VIP Room Attendant



(555) 654-3210



david.johnson@email.com



Miami, FL

### Education

#### High School Diploma

Miami Senior High School, Miami, FL | Graduated 2016

#### Luxury Hospitality and Service Certification

International Hospitality Training Institute, Miami, FL | Issued January 2020

#### Trained in VIP guest relations and specialized luxury service.

#### Fluent in English and French, providing multilingual support for international guests.

### Skills

VIP room service

Personalized guest service

Suite cleaning and maintenance

Privacy and confidentiality

Special request handling

Detail-oriented

Time management

### Professional summary

Experienced VIP room attendant with over 8 years of expertise in maintaining suites for high-profile guests. Known for providing exceptional service and anticipating guest needs in luxury hospitality settings.

### Experience

#### Four Seasons Hotel

April 2021 - Now

Miami, FL

#### VIP Room Attendant

- Deliver premium turndown services for VIP guests, ensuring their rooms met luxury standards and preferences.
- Manage high-end cleaning supplies and equipment to maintain VIP suites, ensuring everything from linens to furnishings was pristine.
- Provide additional services, including personalized amenities such as pillow selections, luxury bath products, and special requests.
- Collaborate with concierge and guest services to anticipate and fulfill guest needs before they were requested.

#### The St. Regis

January 2017 - March 2021

Miami, FL

#### Room Attendant

- Cleaned luxury suites and ensured all rooms were thoroughly inspected before guest check-in.
- Delivered turndown service, including adjusting lighting, adding decorative touches, and preparing the room for the night.
- Engaged directly with high-profile clients, offering personalized services and addressing any concerns.
- Assisted with inventory and ensured luxury supplies were always fully stocked and replenished.