

Chloe Zhang

Prescription Delivery Driver

CONTACT

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United States, Phoenix, AZ

EDUCATION

Pharmacy Technician Certificate

Arizona College, Completed June 2019

Certifications

- CPR Certification** – American Red Cross, 2023
- OSHA Bloodborne Pathogens Training** – Walgreens Learning Program, 2022
- HIPAA and Patient Privacy Training** – CVS Health, 2021

AWARDS

Walgreens Delivery Excellence Award, 2022

CVS Customer Service Star, 2020

LANGUAGES

- Mandarin Chinese – Professional working proficiency

PROFESSIONAL SUMMARY

Dependable and customer-focused Pharmacy Delivery Driver with experience delivering medications safely and efficiently to patients' homes and healthcare facilities. Demonstrates expertise in medication handling, HIPAA compliance, and GPS-based routing.

EXPERIENCE

Prescription Delivery Driver

2021 - Now

Walgreens Pharmacy, Phoenix, AZ

- Deliver a wide range of prescription medications to homes, nursing facilities, and hospice care patients with strict attention to schedule and confidentiality.
- Confirm patient identity and secure delivery confirmation through digital signature collection.
- Coordinate with pharmacists regarding refill authorizations and patient-specific handling requirements.
- Maintain vehicle cleanliness and ensure all transported medications meet safety and temperature control standards.

Pharmacy Technician (Part-time)

2019 - 2021

CVS Health, Phoenix, AZ

- Prepared, packaged, and labeled prescriptions for courier dispatch and in-store pickup.
- Provided patients with guidance on medication storage and adherence.
- Assisted in monitoring delivery stock levels and performed routine inventory checks.
- Communicated with insurance providers and physicians to clarify prescription issues.

SKILLS

Prescription delivery and verification procedures	★★★★★
GPS route planning and mobile dispatch tools	★★★★★
Customer service and patient communication	★★★★★
Medication storage and transport safety	★★★★★
Inventory tracking and stock rotation	★★★★★
Knowledge of pharmacy operations and HIPAA regulations	★★★★★